

# ***Vanessa K. Williams-Harvey, MSN, RN***

## **Objectives**

Chart a journey that sets the standard for how we do, what we do, is all we need to be impactful, proficient, and meets the need for those in need because, in the grand scope of things, it's not about any of us.

Leaving this world in a better place than how I entered it.

## **Professional Experience**

### **July 2021 – Present – Founder & CEO DUES24**

Founded DUES24 DBA HippoCLIN from idea to a full-functioning Electronic Health Record training platform that bridges the technology gap that healthcare students experience while in training.

- Launched program on July 1, 2023
- Pilot Program initiated Dec. 2023
- Market integration March 2024

### **Sept. 2010- Present - Physician Informatics Manager, Norton Healthcare**

- Independently works with leadership to assist with change management and system implementations.
- Subject-Matter-Expert with EHR's.
- Eagerly collaborates with department members and groups.
- Accountable for providing education and training to meet customer needs one-on-one, in groups, remotely, or customer-facing.
- Maintains a positive and professional relationship with internal and external agents, customers and vendors.

### **Oct. 2009-Present - Galen College, Adjunct Faculty**

Provide instruction to adult learners in the classroom, clinical setting, and remotely. Determine needs assessment of each individual and facilitates a positive learning experience.

### **Aug. 2009- Sept. 2010 - Patient Flow Manager, Norton Brownsboro Hospital**

Facilitated appropriate flow of patients throughout the healthcare delivery system. Developed instructional tools for staff to use of newly implemented processes.

### **July 2008 – Oct. 2013 - Infusion Nurse, Healix, PRN**

Provide nursing care for infusion patients in the clinic setting. Responsible for registering new patients into the system and verifying pharmacy benefits. Administered

infusions to patients, taught patients and family members about the disease process, care guidelines, and reporting guidelines.

**Jan. 2008-July 2009 - House Manager, Sts. Mary & Elizabeth Hospital**

Provided direct supervision of all hospital staff. Acted as throughput coordinator by managing flow of patients along the continuum of care.

**Feb. 2008- Dec. 2009 - President, Edvice2go, LLC**

Established Edvice2go, LLC, Developed a home-based, on-line education company which specialized in a continuing education course for healthcare professionals.

**Aug. 2006- May 2007 - Jefferson Community & Technical College, Faculty**

Facilitated instruction to nursing students in the clinical setting. Provided feedback and encouragement through the use of performance evaluation.

**Dec. 2005- Dec. 2007 - Horizon's Medical Staffing, Agency Staff Nurse** Provided skilled nursing services in various hospitals throughout the city.

**Dec. 2004-Nov. 2005 - Baptist Hospital East, Staff Nurse Cath Lab**

Assisted patients with cardiac procedures and provided extensive patient education.

**Sept. 2003-Dec. 2004 - Norton Health Care, Staff and Charge Nurse** Promoted to charge nurse and supervised staff, assisted with onboarding new clinical staff.

**Aug. 2000-Sept. 2003 - Nursing Agency, Staff Nurse**

Worked with multiple facilities, while delivering quality and individualized patient care.

**Apr.1999 - Aug. 2000 - Caretenders Home Health, Case Manager**

Provided home health care visits and supervised ancillary staff.

**Aug.1992- Apr.1999 - Baptist Hospital East, Staff Nurse**

Performed the concepts of patient-centered care. Taught healthcare classes.

**Military Service** June 1986 - Aug. 1989. U.S. Army, Honorable discharge.

**Skills**

Proficient with EMR's, Power-Point, Excel, Word, Teaching, Program Development, Training, Education, Communication, Teamwork, Professional Development, Facilitator, Change Management, Relationship Building, Process Improvement